

# 2024 Annual Report

## About Us: Changing Lives—Saving Lives

Since 1945 we have served the region's most vulnerable with dignity, respect and hope. YWCA Durham provides essential services for women and their children including emergency and transition housing and support services. We assist survivors of violence, women experiencing homelessness, and those who need extra support to live independently. We are a turning point for women at critical times in their lives.

## Shelter

- **Resident days:** 2,368 | **Dependent Days:** 2,637
- Our **24-hour Crisis Line** responded to 846 calls from women in need
- **Y's WISH Shelter** had to refer 351 women to other agencies due to lack of capacity

## Housing

- 8 women participated in our **Interim Housing Program** and 2 women transitioned back into the community
- 30 women were referred to our **2<sup>nd</sup> Stage Housing Program**, 24 women participated, and 17 women transitioned back into the community.
- 46 women and their 41 children called our **Supportive Housing** building home during the past year.
- We received 459 inquiries for housing.
- 92 applications were completed for social housing.

## Counselling and Support

- 68 women and 150 children received support during the holidays
- 73 women received long-term and outreach counselling
- 158 women received transitional support



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## Board of Directors

Nicole Butt  
Lorraine Cannington  
Brenda Cowie  
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Allison Henry  
Cynthia Hill  
Maureen Hosein

Sapna Raiput Kaur  
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Polina Martins  
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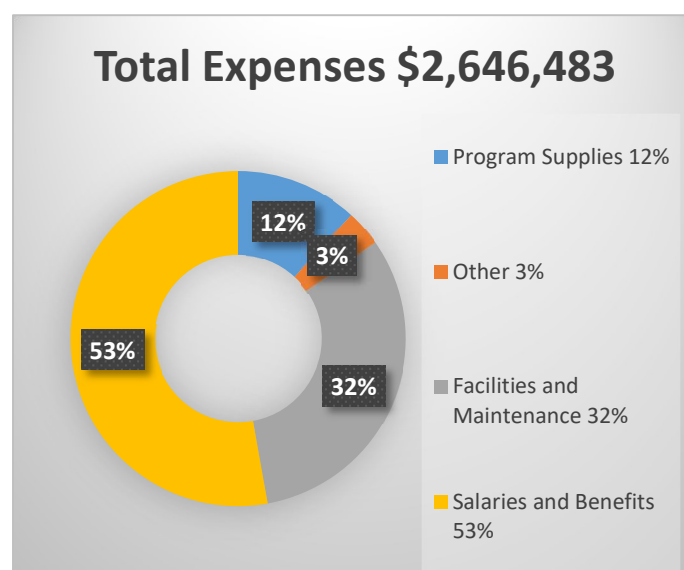
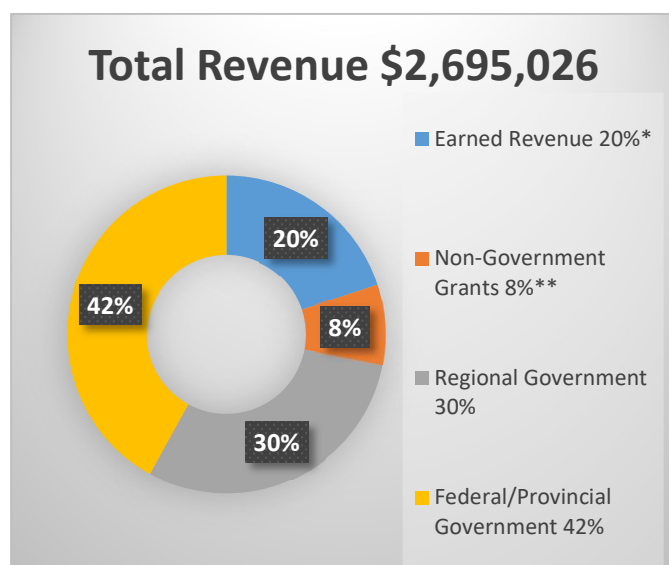
Nishreena Nisham  
Erica Pereira  
Brittney-Rose Ward\*

\*left in 2024

## Summarized Financial Results

\*Earned revenue includes revenues generated from donations and fundraising, program fees, facility rentals, classes/clubs, memberships, and investments.

\*\*Non-government grants include contributions from United Way and private foundations.



## Government Donors

Ministry of Children, Community and Social Services  
Regional Municipality of Durham Social Services  
Regional Municipality of Durham Housing Services

## Private Donors\* \*\$1,000 or more

Canadian Tire Jumpstart  
CHUM Christmas Wish  
Durham Region Police Services

General Motors  
Hann Foundation  
Herman Kassinger Foundation  
Ironworkers Local 721  
Ironworkers Local 721 Motorcycle Club  
The John and Ellie Voortman Charitable Foundation

Knights of Columbus – St. Gregory's Council  
Knights of Columbus – St. Mary's of the People Council  
Ontario Power Generation  
Rand Kildore Charitable Foundation  
Royal LePage Shelter Foundation  
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Winmar Property Restoration