

2023 Annual Report

About Us: Changing Lives—Saving Lives

Since 1945 we have served the region's most vulnerable with dignity, respect and hope. YWCA Durham provides essential services for women and their children including emergency and transition housing and support services. We assist survivors of violence, women experiencing homelessness, and those who need extra support to live independently. We are a turning point for women at critical times in their lives.

Shelter

- We sheltered 33 women and 44 children
- Our **24-hour Crisis Line** responded to 1,000 calls from women in need
- **Y's WISH Shelter** had to refer 377 women to other agencies due to lack of capacity

Housing

- 12 women participated in our **Interim Housing Program** and 6 women transitioned back into the community
- 11 women were referred to our **2nd Stage Housing Program**, 20 women participated, and 9 women transitioned back into the community.
- 45 women and their 42 children called our **Supportive Housing** building home during the past year.
- We received 216 inquiries for housing.

Counselling and Support

- 50 women and 50 children received support during the holidays
- 124 women received long-term and outreach counselling
- 76 women received transitional support



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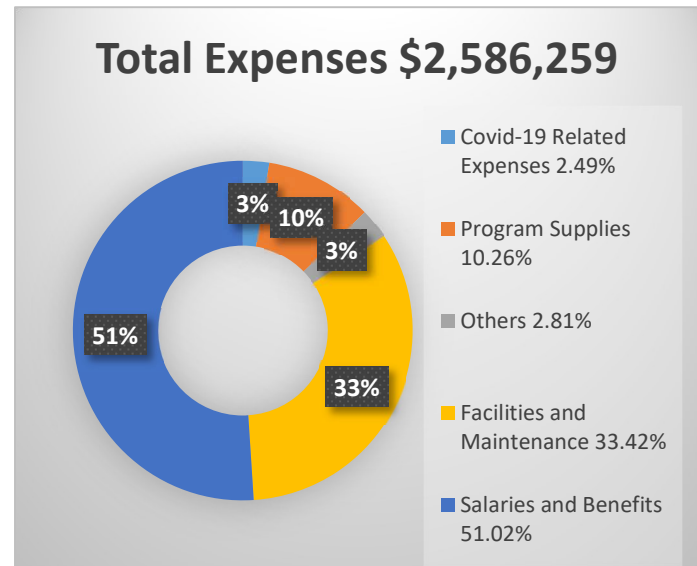
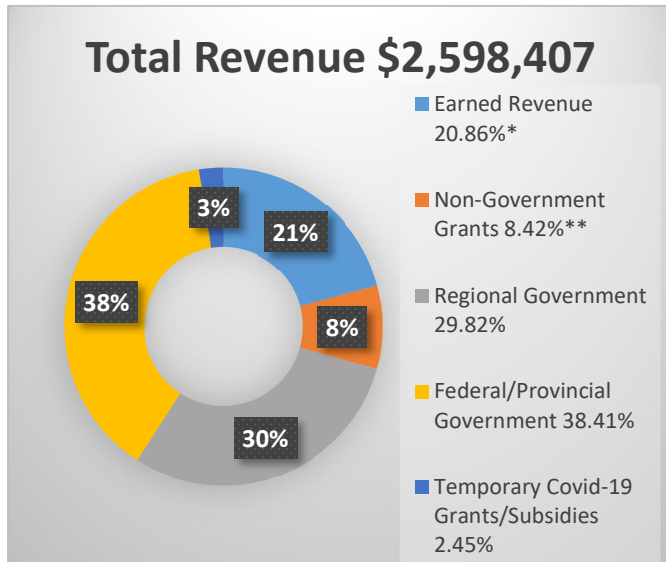
Erica Pereira
Brittney-Rose Ward

*left in 2023

Summarized Financial Results

*Earned revenue includes revenues generated from donations and fundraising, program fees, facility rentals, classes/clubs, memberships, and investments.

**Non-government grants include contributions from United Way and private foundations.



Government Donors

Ministry of Children, Community and Social Services
Regional Municipality of Durham Social Services
Regional Municipality of Durham Housing Services
Ontario Trillium Foundation

Private Donors *\$1,000 or more

100 Men of Oshawa
Canada Post Community Foundation
CHUM Christmas Wish
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Employment and Social Development Canada
Elementary Teachers Federation of Ontario
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Hamm Foundation
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Iron Workers Local 721

Ironworkers Local 721 Motorcycle Club
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Knights of Columbus – St. Mary's of the People Council
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Ontario Power Generation
RBC Foundation
Rotary Club of Whitby
Royal LePage Shelter Foundation
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